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**STATE OF NEW HAMPSHIRE
BEFORE THE
NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION**

**RE: PENNICHUCK WATER WORKS, INC.
DW 22- xxx**

2022 QUALIFIED CAPITAL PROJECT ADJUSTMENT CHARGE FILING

**DIRECT TESTIMONY
OF
John J. Boisvert**

February 14, 2022

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Professional and Educational Background

Q. What is your name and what is your position with Pennichuck Water Works, Inc.?

A. My name is John J. Boisvert. I am the Chief Engineer of Pennichuck Water Works, Inc. (the “Company” or “PWW”). I have worked for the Company since February 1, 2006. I am a licensed professional engineer in New Hampshire and Maine.

Q. Please describe your educational background.

A. I have a Bachelor of Science degree and a Master of Science degree in Civil Engineering from the University of New Hampshire in Durham, New Hampshire. I also have a Master’s degree in Environmental Law and Policy from Vermont Law School in South Royalton, Vermont.

Q. Please describe your professional background.

A. Prior to joining the Company, I served as a Team Leader for Weston & Sampson Engineers of Portsmouth, New Hampshire in their Water Practices Group from 2000 to 2006. Prior to Weston & Sampson I was employed by the Layne Christensen Company of Shawnee Mission, Kansas as Regional Manager for their Geosciences Division in Dracut, Massachusetts from 1994 to 2000. I completed graduate school in 1992 and was employed by Hoyle, Tanner, & Associates of Manchester, New Hampshire as a Project Engineer from 1992 to

1 1994. Prior to entering full time graduate programs at the University of New
2 Hampshire and Vermont Law School I was employed by Civil Consultants of
3 South Berwick, Maine as a Project Engineer from 1986 to 1989 and by
4 Underwood Engineers of Portsmouth, New Hampshire as a project Engineer
5 from 1985 to 1986.

6

7 **Q. What are your responsibilities as Chief Engineer of the Company?**

8 A. As Chief Engineer, I manage and oversee the Company's Engineering
9 Department. I lead the Company's Asset Management program. I, as head of
10 the Engineering Department, am responsible for the planning, design, permitting,
11 construction, and startup of major capital projects, including pipelines,
12 reservoirs/dams, building structures, pumping facilities, treatment facilities, and
13 groundwater supplies. The Engineering Department staff provides regular
14 technical assistance to the Company's Water Supply Department, Distribution
15 Department, Customer Service Department, and Senior Management.

16

17 **Q. What is the purpose of your testimony?**

18 A. My testimony will present the major Qualified Capital Projects initiated and
19 completed in 2021, as well as providing details of the major capital projects
20 planned and budgeted for 2022-2024 as part of the Company's 2022 Qualified
21 Capital Project Adjustment Charge ("QCPAC") filing. My testimony supports, and
22 is in addition to, testimony being provided by the Company's Chief Operating

1 Officer Donald L. Ware for this docket. Detailed project listings mentioned in this
2 testimony are detailed in Mr. Ware’s testimony (Exhibit DLW-1, Pages 1 – 7).

3
4 **Q. What types of projects can be described as “major capital projects”?**

5 A. Major capital projects require significant capital investment and are approved
6 annually in the Company’s capital budget by the Company’s Board of Directors.
7 Projects are associated with dams, treatment facilities, pumping facilities, storage
8 tanks, water main replacements, valve and hydrant replacements, building facility
9 improvements and refurbishments, as well as non-structural efforts to improve
10 Company performance such as Asset Management. These generally include:

- 11 • The replacement of infrastructure that has: (1) reached or is reaching the
12 end of its useful life, (2) does not achieve the level of service required of it
13 (water quality, capacity, and efficiency), or (3) the Company’s ability to
14 properly maintain it (outdated/lack of repair parts, etc.) is either
15 impractical or more costly to repair or rehabilitate than replacing it.
- 16 • Infrastructure upgrades to improve system performance.
- 17 • Investments to ensure compliance with the primary and secondary Safe
18 Drinking Water Act (“SDWA”) standards.
- 19 • Engineering studies and evaluations to assess infrastructure and system
20 performance to aid in planning future capital investment needs.
- 21 • The implementation of processes and systems such as Asset
22 Management, which incorporates/integrates Geographical Information
23 Systems (GIS), Computerized Management and Maintenance System

1 (CMMS- Cityworks as of 12/31/2020), electronic time and record keeping,
2 as well as inventory management, allowing the Company to have access
3 to the data and information needed to make cost effective, immediate and
4 long-term operations and planning decisions.

5

6 **Q. What is the process that the Company employs and what are the factors**
7 **the Company considers when developing the capital budget for water main**
8 **replacements?**

9 The Company considers several factors in developing a capital budget for water
10 main rehabilitation, replacement, and/or new construction. The Company has
11 completed the first phase of its Asset Management Initiative. The Company has
12 inventoried its pipeline assets and documented them within its GIS (Geographical
13 Information System) database. An initial condition assessment and a preliminary
14 evaluation of the consequence of failure of certain water main assets has been
15 completed. This application and effort has thus far served as an effective tool to
16 determine which assets are most critical and should be evaluated in more detail
17 for possible inclusion in the current 2022 – 2024 capital budgets/forecasts.

18 During 2020 and 2021, upon the transition to a new Computerized Management
19 and Maintenance software, the Asset Management Initiative has and is being
20 expanded to: (1) look more closely at specific assets to identify the risk of failure,
21 (2) determine if there is a structural failure (break), or (3) the asset is not attaining
22 the required level of service (water quality, flow, or pressure). The usage of the
23 Asset Management system in this regard has provided the ability to facilitate

1 more predictive guidance in planning for and implementing future capital
2 expenditures. This approach is ongoing and being refined or enhanced as more
3 data and information on the Company's assets becomes available. This Asset
4 Management approach considers the following for all assets including:

- 5 • Water main break/failure history;
- 6 • Water quality problems;
- 7 • Fire protection flows;
- 8 • The proximity of and support provided to key critical customers (public safety,
9 government, hospitals, etc.);
- 10 • Coordination with gas company (or other buried utility assets) replacement
11 projects;
- 12 • Geographic grouping of streets where mains are to be replaced/rehabilitated
13 for improved efficiency by aggregating main replacement work in close
14 proximity to each other;
- 15 • The opportunity to take advantage of efficiencies gained from coordinating
16 with the paving, storm water and sewer projects of Cities and Towns served
17 by the Company, in the replacement of water mains where substandard
18 plastic or aging unlined cast iron water mains are present. There are cost
19 savings in pavement repair and traffic control costs associated with
20 completing projects while the municipality or other utility company is also
21 working on a street.
- 22 • Industry guidelines of the American Water Works Association for the
23 replacement of water mains using an average life expectancy for water mains

1 of 100 years, absent specific information on a particular asset. The Company
2 considers this rate to be a reasonable basis of main replacement planning
3 and determination, until such time that the Asset Management System will
4 better and more fully allow for a more system/asset specific assessment to be
5 performed. In terms of targeted water mains to be considered and evaluated,
6 the Company still has approximately: (1) 31.7 miles of unlined cast iron water
7 main in service, most of which is over 100 years old and was installed
8 beginning in 1853, (2) about 37.8 miles of Asbestos cement water main (most
9 of which was installed between the mid 1950's and 1960's), (3) 1.2 miles of
10 small diameter steel water main installed primarily in the 1950's, and (4) 1.0
11 miles of substandard plastic water mains, and (5) 1.1 miles of unknown
12 material that was installed by the original developer in the 1970's and 1980's
13 (prior to the NHDES setting minimum standards on water main materials).
14 Replacement of aging and substandard infrastructure will continue to be a
15 major driver of the Company's water main replacement for the foreseeable
16 future.

17

18 **Q. What are the major projects the Company started in 2020 that the Company**
19 **completed as part of the 2021 Capital Budget?**

20 A. Two projects, the Kessler Farm Tank Replacement and the Coburn Woods
21 Water Main Replacement had delayed starts due to schedule impediments
22 directly or indirectly impacted by Covid-19 construction availability and delays,
23 supply chain disruption, protocols and policies. The Kessler Farm Tank (W/O#

1 2101759) was bid in 2020 and construction started in March 2021. The tank was
2 used and useful by the end of 2021, but certain external and cosmetic
3 components will not be finished until the second quarter of 2022, including final
4 site restoration and concrete finishing/coloring of the external tank.

5 The Coburn Woods (W/O #'s 2002685 & 2101761) project mobilized in
6 November 2020 and some construction was completed but winter set in halting
7 work. Construction resumed in April 2021, with approximately \$755,000 worth of
8 water main replacement (954 LF), services (35 totaling 1,200 LF), and valves (9)
9 installed becoming used and useful in 2021. A limited amount of construction
10 associated with valve installation and site restoration will resume in the Spring of
11 2022.

12
13 A third project, the Merrimack River Pump Station (W/O/# 2102256) included: (1)
14 the completion of structural improvements to the station enclosure, (2) electrical
15 system/equipment upgrades for the addition of a third raw water pump and the
16 installation of an emergency generator connection, (3) a new 350 horsepower
17 pump (Pump #3), and (4) the rebuilding of the 350 horsepower pump (Pump #2).
18 The third pump was installed for essential redundancy in the event of failure of
19 one of the other two pumps, as two pumps running at the same time are required
20 to generate the necessary flows from the Merrimack River to meet summer peak
21 demand flows. It is the Company's intent to withdraw as much water from the
22 Merrimack River whenever possible, because the raw water levels of the
23 contaminant PFOA in the Merrimack River range between 3 and 5 parts per

1 trillion (ppt), whereas the range of PFOA in the Pennichuck Brook System raw
2 water has been in the range of 15 to 35 ppt. The cost of electricity to run the
3 Merrimack pumps is less than 1/5th the cost of a carbon media change-out at the
4 filtration plant. The usage of the Merrimack River water with the lower PFOA raw
5 water levels is therefore more economically advantageous versus the cost of
6 replacing the carbon media on a more frequent basis, if the Pennichuck Brook
7 water was used exclusively. The NHDES drinking water standard for PFOA is 12
8 parts per trillion.

9 The Company completed several water main replacement/additions in 2021 that
10 began and went used and useful in 2020. The projects went used and useful just
11 prior to winter, and as such, the final landscaping and paving could not be
12 completed in 2020, and this restoration work carried over into the 2021 budget.

13 These 2020 carry over water main projects include:

14 Final Paving and/or restoration for Water Main Replacement (W/O#'s 2102529,
15 2102528, 2102523, 2102534, 2102531, 2102530, and 2102535 totaling
16 \$305,996)

- 17 - Brook Street
- 18 - Hamilton Street
- 19 - Burritt Street (two sections)
- 20 - Verona Street
- 21 - Sarasota Avenue
- 22 - Ash Street
- 23 - Manatee Street including the Pine Street Intersection

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Q. What were the major water main projects completed in 2021?

A. Because of the construction of the Kessler Farm Tank and the capital dollars reserved at the start of 2021 for the Harris Dam (W/O# 2101956) and the Supply Pond Dam (W/O# 2101927) projects, the Company held back on major water main improvements due to budgetary constraints. At the end of the second quarter of 2021, it became clear that environmental permitting associated with Harris and Supply Pond Dams would preclude construction of those projects in 2021. This allowed the Company to reallocate those budgeted dollars and initiate design work on one major water main replacement project to be completed in 2022 and complete one emergency water main replacement in 2021. This project, the Niquette Avenue (W/O# 2103936) water main replacement project was completed in 2021. The work included the replacement of an existing 2-inch steel pipe water main with 4-inch PVC water main, crossing East Dunstable Road which was being impacted by sewer and other utility work within the Niquette and East Dunstable intersection.

Q. Please identify and describe water main projects budgeted or planned for 2022-2024.

A. Proposed water main construction and corresponding water main trench restoration is presented, by year, below. The majority of the water main being replaced is in Nashua and is near or greater than 100 years old. The pipe is generally 2-inch through 8-inch diameter unlined cast iron pipe (CI). Most of this

1 pipe suffers from internal corrosion (tuberculation) resulting in substandard fire
2 flows. This internal corrosion also increases the risk of the delivery of
3 substandard quality water to our customers, including bacteria (from the potential
4 loss of chlorine residual) and colored water from flow fluctuation or pipe
5 disturbance. Some of the work in 2022-2024 may be done in conjunction with
6 sewer improvement projects by the City of Nashua. The City schedules and
7 completes their work annually based upon a July 1st – June 30th fiscal year and
8 does not finalize and provide the Company with their capital project plans until
9 March or April each year. And finally, a substantial amount of water main
10 construction will be the replacement of small diameter steel and galvanized steel
11 water mains. These small diameter steel mains are suffering from both internal
12 and external corrosion and are very brittle. As such, they lack flow capacity and
13 they do not withstand heavy vibration from paving operations and nearby
14 excavation of other buried utilities.

15

16 Planned 2022 Water Main Replacements/Additions

17 Water main work is anticipated within the City of Nashua and the Town of
18 Amherst as part of ongoing replacement of aging infrastructure. The projects
19 total approximately \$3,371,000 in reinvestment. Much of this effort will be
20 associated/coordinated with other utility work and road reconstruction.

21 Specific Projects are as follows:

- 1 - Coburn Woods (carry over): Replacement of approximately 250 LF of water
2 main, 24 valves, and site restoration of the remaining Phase 1 work initiated
3 in 2020.
- 4 - Miami Street: Replace 429 LF of 2" CL steel pipe with 8" DIPCL.
- 5 - Kendrick Street: Replace 6" CI pipe with 466 LF of new 6" DIPCL.
- 6 - Faxon Avenue: Replace 2" CI pipe with 205 LF of new 4" C900 PVC.
- 7 - Faxon Street: Replace 6" CI pipe with 528 LF of new 6" DIPCL.
- 8 - Chataqua Avenue: Replace 1.25"/4"/6" installed in 1915-1963 with 780 LF of
9 4"/6" DIPCL.
- 10 - Niquette Drive: Replace of 2" steel pipe installed in 1960 with 525 LF of 4"
11 C900 PVC.
- 12 - Pine Hill Avenue: Replace 1.25" steel pipe installed in 1953 with 300 LF of 4"
13 C900 PVC.
- 14 - Mt. Pleasant Street: Replace 1.5" steel pipe installed in 1955 with 400 LF of
15 8" DIPCL.
- 16 - French Street: Replace 2"/6" steel/CI pipe installed in 1887 & 1926 with 340
17 LF of 4"/6" DIPCL.
- 18 - Dudley Street: Replace 1.25"/8" CI/AC pipe installed in 1957-1971 with 830
19 LF of 8" DIPCL.
- 20 - Ledgewood Hills Drive/Heather Court: Add 10 feet of 8" DIPCL to connect
21 two dead end pipe runs.
- 22 - Rita Street: Replace 0.5" CACL pipe installed in 1956 with 210 LF of 4" C900
23 PVC.

- 1 - Salem Street: Replace/Add 855 feet of 4"/6" installed in 1888-1927 with 6".
- 2 - Walnut Street: Replace 6"/8" cast iron pipe installed in 1888-1931 with 830
- 3 LF of 12" DIPCL.
- 4 - Route 101A Water Main Relocation: Remove and relocate approximately
- 5 1,100 LF of 24 inch DIPCL with 1,100 of 24 inch DIPCL due to NHDOT
- 6 highway/intersection reconstruction.
- 7 - Replacements associated with City of Nashua Sewer Replacement:
- 8 Budgeted the replacement of 1,000 LF of cast iron or asbestos cement pipe
- 9 impacted by sewer construction (to be determined).

10

11 Planned 2023 Water Main Replacements/Additions

12 Approximately 16,000 LF of water main replacement is anticipated in 2022.
13 Roughly 3,400 LF will be associated/coordinated with City sewer projects with
14 the remainder of the work consisting of aging infrastructure replacement at a
15 budget of approximately \$5,462,000. The specific locations include:

16

- 17 - City Sewer Projects (2023): Replace CI, AC, and other older water
- 18 main disrupted by sewer construction.
- 19 - Swan Street: Replace of 2" CI installed in 1953 with 156 feet of 4"
- 20 DIPCL.
- 21 - Chapman Street: Replace 1.25" steel pipe installed in 1948 with 156
- 22 LF of 4" C900 PVC.

- 1 - Savoy Street: Replace 1.25" steel pipe installed in 1947 with 142 LF of
- 2 6" DIPCL.
- 3 - Palm Street: Replace 4" CI installed in 1890 with 420 LF of 6" DIPCL.
- 4 - Almont Street: Replace 370 feet of unknown pipe material and
- 5 diameter with 370 LF of 8" DIPCL.
- 6 - D Street: Replace 4" CI installed in 1898 with 500 LF of 8" DIPCL.
- 7 - Union Street: Replace 1.25" and 4" pipe installed in 1909-1978 with
- 8 520 LF of 12" DIPCL.
- 9 - Cherry Street: Replace 4" CI installed in 1926 with 340 LF of 4" PVC.
- 10 - Union Street: Replace 1.25" and 4" pipe installed in 1909-1978 with
- 11 520 LF of 12" DIPCL.

12

13 Planned 2024 Water Main Replacements/Additions

14 Water main replacements total approximately 10,700 LF for 2024 at a budget of

15 \$5,400,000 and includes the following locations/categories:

- 16 - City Sewer Projects: Replace approximately 1,700 LF of CI with DICLP.
- 17 - Water Main Replacement: Replace approx. 9,000 LF of small diameter
- 18 water main associated with the lead and copper rule and city paving.
- 19 - Coburn Woods Phase 2: Replace the remaining 4,200 LF of 2" water main
- 20 and services with 4" C900 PVC.

21

1 **Q. Your testimony states that water main replacement projects may vary each**
2 **year due to balancing the investment in water main replacements with**
3 **other major capital projects. What are those types of projects?**

4 The Company has typically targeted overall capital investment (reinvestment)
5 between \$8 million-\$12 million per year. The Company is limited to investing no
6 more than around \$11.5 million per year in total capital expenditures due to the
7 limits on the maximum amount that it can fund annually through its Fixed Asset
8 Line of Credit during construction. Annually, all or nearly all of the Fixed Asset
9 Line of Credit balance is re-financed to long term debt via the issuance of tax-
10 exempt or taxable bonds using the New Hampshire Business Finance Authority
11 as its conduit to those bond markets.

12 These “other major capital project” investments are associated with vertical
13 assets, including storage tanks, pumping stations, treatment facilities, source of
14 supply, and process related improvements (SCADA, Asset Management, etc.).
15 In some years there may be more need for horizontal asset investment (main
16 replacements) rather than vertical assets. In other years the opposite may be
17 true. The balancing of these focused objectives is necessary to maintain a
18 balance between timely replacement of aging infrastructure, while also keeping
19 water rates from increasing too quickly, in order to fund those incurred costs.

20
21 **Q. What were the other major projects completed in 2021?**

22 A. Meter Radio Replacement Year 1 (W/O# 2101626): The Company did not reach
23 the anticipated number of radio replacements budgeted for 2021 due to Covid-19

1 restrictions/impacts. The Company replaced 1,271 radios in 2021 at a cost of
2 \$121,635. Radios not replaced in 2021 will be shifted to future years.

3 Kessler Farm Tank (W/O# 2101759): The Kessler Farm Tank was substantially
4 complete, and used and useful in December 2021. There will be additional carry
5 over work in 2022 for final site restoration and exterior concrete finishing that
6 could not be completed due to winter conditions.

7 Merrimack River Pumping Station (W/O# 2102256): This project included
8 structural improvements, electrical system improvements, and addition of a third
9 350 horsepower (HP) pump. The structural improvements included the
10 enlargement of roof openings to facilitate pump removal by crane and the
11 replacement of the roofing materials. Electrical improvements included the
12 control panels for the third pump, as well as the addition of an emergency
13 generator connection with a manual transfer switch.

14 Rebuild of Merrimack River Pumping Station - Pump #2 (W/O# 2108557):
15 Following the completion of W/O# 2102256 above, existing Pump #2 was
16 removed and rebuilt to address significant vibration that was occurring, due to
17 wear and tear from usage. Pump #2 has been in service since 2011. Prior to the
18 completion of the Company's new deep water intake in 2019, the former intake
19 allowed sand from the riverbank to be drawn into the station and through the
20 pumps causing wear to pump bowls, impellers, drive shafts, bearings, and seals.

21 CMMS Replacement Project (W/O# 2101752): The Company's Cityworks CMMS
22 was placed into service on December 31, 2020. The additional efforts in 2021

1 included the refinement of the integration of Cityworks with other accounting,
2 engineering, and operational software systems.

3 CMMS Cityworks PLL Implementation (W/O# 2103213): Cityworks PLL is
4 primarily an engineering function/application (accessed by other Company
5 departments) used to initiate, track progress, document, and manage the
6 following:

- 7 • New service applications
- 8 • Main extension agreements and main extension construction
- 9 • Capital projects (water main replacement, treatment/booster stations, and
10 tanks for example)

11 Cityworks PLL allows for the transfer of electronic documents such as plans,
12 specifications, contract documents, test results and material shop drawings
13 between the Company, engineers, contractors, and customers. The process
14 enables project documents to be attached and save as part of the work order file
15 within Cityworks. This allows all stakeholders within the Company to review
16 project status and project materials when access to project information is
17 needed, in a more efficient and timely manner.

18 Redundant Internet (W/O# 2102359): The Company developed a second
19 internet pathway as a backup to the single pathway that the Company's systems
20 operated on. Much of the Company's work activity relies on communication and
21 the transfer of information between persons and systems. Completion of this
22 project was driven by the recently completed Risk and Resiliency Assessment

1 (RRA) and Emergency Response Plan (ERP) required by the American Water
2 Infrastructure Act (AWIA) completed in 2020.

3 Water Treatment Facility and Distribution Facility Security (W/O# 2103934):

4 Facility security improvements were also the result of the AWIA RRA and ERP.

5 One of the modifications included dual authentication (badge swipe and keypad

6 PIN) for facility access by Company personnel.

7
8 **Q. Please identify and describe other projects planned for 2022 - 2024.**

9 A. The selected projects are the more significant non-water main projects described
10 by year below as follows:

11 2022 Projects

12 Meter Radio Replacement Year 2: In 2022, the Company will continue the
13 process of replacing customer meter radios that are at or approaching their
14 useful life. The 2022 budget for this effort is \$280,000.

15
16 AWIA RRA – ERP Projects (Budget \$500,000): The company will be completing
17 assessments of the recommendations derived from the RRA-ERP to prioritize
18 improvements that result in risk mitigation and improved emergency response.

19 These may include, but are not limited to:

- 20
- Security enhancements at remote facilities including locks, alarms,
21 security lighting, cameras, fencing, etc.
 - Redundancy improvements/additions such as back up pumps, portable
22 pumps and generators, or water main improvements
23

- 1 • Structural enhancements to building structures to withstand extreme
2 weather events
- 3 • SCADA system improvements including a possible transition from radio
4 telemetry to more reliable communication technologies.

5 English Woods Alternative Source Interconnection (Budget \$310,000): This
6 project will be the completion of an interconnection water main from the
7 Company's Powder Hill system to the English Woods CWS in Bedford. The
8 English Woods CWS is served by bedrock wells that have limited capacity (there
9 is a water restriction history at English Woods) and lack redundancy during
10 maximum day conditions. There is no readily available land to install additional
11 wells in a different aquifer. The interconnection watermain will connect from the
12 Company's existing Powder Hill water main on Donald Street and run
13 approximately 2,300 linear feet through a cross country easement to connect at
14 the English Woods Station. Water from Powder Hill is purchased from
15 Manchester Water Works (MWW). MWW uses chloramines to disinfect its water
16 while chlorine is used at English Woods. Treatment equipment will be added to
17 the English Woods Station to remove chloramines in order for the Company to
18 maintain using chlorine as its primary disinfectant.

19 Coburn Tank Area HP Zone Watermain (Budget \$800,000): The Coburn Tank
20 Area of the Nashua Core water system is in the western side of Nashua at the
21 Hollis Town line. The area is heavily developed with single family homes in the
22 elevated ground area surrounding the Coburn Storage Tank. Because the water
23 storage elevation in the Coburn Tank is not much higher than the homes near the

1 tank, working pressures are very low as some homes have pressure less than 15
2 pounds per square inch (psi) and even more have less than the Company's
3 minimum target pressure of 40 psi. This project, coupled with the Coburn Tank
4 Area HP Booster Station project discussed below, will create a constant pressure
5 booster station to improve service to customers at higher ground elevation that
6 experience pressures below regulatory minimums. The project includes the
7 installation of 2 and 4 inch diameter water main along with appropriate control
8 valves to provide domestic demand. Fire flow will be maintained by the existing
9 8 and 12 inch mains in the area.

10 Coburn Tank Area HP Booster Station (Budget \$550,000): This project is
11 coupled with the Coburn Tank Area Watermain described above.

12 Snow Station Building Addition Design/Permitting (Budget \$100,000): The
13 existing Snow Station provides water to the Company's Nashua Core Northwest
14 Pressure System (NWS). Maximum day demand in the NWS requires that both
15 existing pumps in Snow Station be operational. If one of the pumps were to be
16 out of service, the Company could not meet the maximum day demand in the
17 NWS. As such, a third pump is needed for essential redundancy. There is not
18 enough space within the existing Snow Station building to accommodate the
19 addition of a third pump. This project will be the design and permitting of the
20 third pump and related equipment as well as an addition to the Snow Station to
21 accommodate the third pump.

22 Atherton Commons (Budget \$125,000): The Company is completing this project
23 in accordance with the acquisition agreement when the Company acquired this

1 CWS system in the 1990's. The agreement places the responsibility on the
2 Company to install individual meters within the Atherton Commons development
3 when the need arises. Nine (9) outside meter pits and forty-five (45) inside
4 customer premises residential meters are being installed as part of this project.

5 Bowers Dam Spillway reconstruction/increase capacity (Budget \$1,850,000): The

6 Company plans to complete a reconstruction of the Bowers Dam spillway in
7 response to a letter of deficiency issued by the NHDES. The spillway
8 reconstruction will increase the capacity of the spillway to ensure passage of the
9 required flood flows and for more efficient operations of the overall required
10 height of the dam spillway, as required by NHDES revised 100-year flows. The
11 work will also include, depending upon the final analysis and design,
12 enhancements to the earthen abutments to increase stability and ensure against
13 overtopping during potential and designed for, flood events.

14
15 Carbon Filter Media (Budget \$1,300,000): In order to ensure compliance with the

16 NHDES standard for perfluorooctanoic acid (PFOA) of 12 parts per trillion (ppt),
17 the Company needs to refresh or change out the existing granular activated
18 carbon filter media in 8 or its 12 filter beds. The Company originally anticipated
19 the change out to occur in 2023; however, sampling and testing of filter effluent
20 has identified breakthrough of PFOA sooner than was anticipated, such that the
21 change out has been advanced into 2022.

22 Security Cameras at the Water Treatment Plant (Budget \$ 137,000): The camera

23 project is being completed as a result of the AWIA RRA-ERP evaluation to

1 enhance security around and within the water treatment facility and as an action
2 to mitigate potential risk to the facility and staff working within the facility from
3 potential malevolent acts or other safety concerns.

4
5 2023 Projects

6 Meter Radio Replacement Year 3 (Budget \$ 364,000): In 2023, the Company will
7 continue the process of replacing customer meter radios that are at or
8 approaching their useful life.

9 Milford Booster Station (Budget \$850,000): The replacement of the Milford
10 Booster Station is also anticipated in 2023. The replacement will eliminate an
11 over 30-year old below ground, confined space entry, EFI steel station and its
12 existing steel piping infrastructure. The steel piping has developed several small
13 leaks and will continue to develop additional leaks with more frequency until that
14 infrastructure is replaced. Station and pumping equipment upgrades are being
15 made to ensure the Company can meet its contractual obligations to the Town of
16 Milford for water purchases from the Company. The current plan is to relocate
17 the new station closer to the Milford meter location, which will improve the water
18 distribution system capacity and performance by allowing two major pipeline
19 branches to be closed into a loop. Final station size, location and capacity will be
20 determined in consultation with the Milford Water Department. The Town of
21 Milford will pay the Company for 110% of the principal and interest incurred by
22 the Company to finance the construction of this booster station.

1 Snow Station Transmission Main (Budget \$850,000): Flows from Snow Station
2 into the NWS is limited by a single 16 inch diameter water main that runs
3 approximately 1,500 feet before it connects to an existing 24 inch diameter water
4 main. The project will install a 1,500 foot long 24 inch diameter water main
5 parallel to the existing 16 inch water main, and connect it to the same 24 inch
6 diameter water main that the 16 inch water main is currently connected to. This
7 improvement will reduce back pressure on the existing Snow Station pumps and
8 improve the delivery capacity into the NWS in order to sustain flow and pressures
9 during maximum demand periods.

10 Nashua Water Treatment Facility Improvements Design (Budget \$300,000): This
11 project is anticipated to follow on from the evaluation of the Company's chemical
12 storage and chemical feed capacity at the water treatment facility. Recent
13 history/data has shown that the raw water quality with respect to turbidity and
14 total organic carbon (color) entering the plant from the Merrimack River and from
15 Pennichuck Brook has increased. Drought conditions that began in 2020 and
16 carried through into June 2021, were followed by a wet early summer of 2021,
17 which saw raw water quality becoming significantly worse. Though treatable, the
18 need to inject higher volumes of coagulant into the raw water strained the
19 capacity and limits of existing chemical feed pumping equipment, and on several
20 occasions, saw the stored coagulant volume at the water treatment facility fall
21 below regulatory required volume levels. This project will design and permit
22 improvements to the Company's chemical storage facilities to comply with
23 regulatory requirements and operational practices.

1 Snow Station Building Addition (Budget \$1,200,000): This project involves the
2 construction of the expansion of the Snow Station to accommodate the third high
3 lift pump that feeds the NWS. The project will be based on the design completed
4 in 2022.

5 Carbon Filter Media (Budget \$500,000): This effort will complete the round of
6 carbon filter media change out initiated in 2022, for the remaining 4 filter beds.
7 This currently anticipates a return to normalized cost of the carbon media,
8 assuming current supply chain disruption conditions have abated by 2023. The
9 project is necessary to ensure compliance with the NHDES PFOA standard of 12
10 ppt.

11
12 2024 Projects

13 Meter Radio Replacement Year 4 (Budget \$364,000): In 2024, the Company will
14 continue the process of replacing customer meter radios that are at or
15 approaching their useful life.

16 Nashua Water Treatment Facility (Budget \$3,000,000): This project is the gross
17 estimate of the construction of the improvements to the water treatment facility
18 chemical feed and storage systems based upon the completed design on 2023.
19 The project anticipates a major building expansion to house chemical bulk
20 storage and additions/improvement chemical feed pumps, controls, monitoring,
21 and piping. The budget is a high level “place holder” estimate, which will be
22 revised, as needed, following the 2022 evaluation and the final design completed
23 in 2023.

1 Rebuild WTP High Lift Pump (Budget \$100,000): The high lift pumps in the
2 finished water pumping station at the Nashua water treatment facility were
3 installed and have been in operation since 2007. The pumps are estimated to
4 have a 15 to 20-year operating life. As such, and due to the high criticality of
5 these pumps, it is sound asset management practice to begin to remove the
6 pumps and have them: (1) disassembled and inspected for wear, (2) followed by
7 repair and reassembly, if necessary. This practice will ensure proper
8 performance and reliability of this critical pumping equipment.

9

10 **Q. Does this conclude your testimony?**

11 A. Yes.